



## Research on the National PIN as a Unique Option for Accessing Health Services

### Project Description:

The Unique Patient Identifier Project Survey forms part of an undertaking by the Ministry of Health to have an integrated information management system that will support evidence based analysis and decision making for health services.

The aim of the research was to understand health sector attitudes (preferences), beliefs, experiences and concerns towards the use and adoption of a national ID to register patient information for health care service developments.

Project Document available on website:  
[www.ihmafrica.org](http://www.ihmafrica.org)

### Duration:

6 months

### Location:

Swaziland

### Partners:

USAID

PEPFAR

GKOS

IHM

## Key Activities:

IHM had to determine people's beliefs, and concerns towards the following:

- Use of National ID as a means to uniquely identify patients, monitor their movements between health institutions, and keep records;
- Perception towards the use of alternative Health ID should they not wish to use national ID;
- Information security and confidentiality;
- Make recommendations based on findings of the study on an appropriate device such as a smart card, health passport, biometrics, smart tokens.
- The expectations of customers / patients in regards to service, related to the device or method to be used.
- To generate information on perceptions around expectations and benefits of a unique patient identifier that may contribute to the potential development of a future awareness campaign leading to the successful adoption of the UPID.

