



Client Management Information System (CMIS)

Project Description:

Since 2013, the Strategic Information Department (SID/HMIS) in the Ministry of Health with Technical Assistance from IHM, has been working on streamlining the routine data collection system in public health facilities, with a view towards improving the efficiency of data management tasks.

Client Management Information System (CMIS) facilitates efficient collection of high quality data to inform appropriate health care service provision, management of clients, and M&E functions at all the different levels of health system. It is intended to replace paper register books at MoH health facilities is an example of the tools towards achieving data quality.

The CMIS cuts across all of the different health programs in order to ensure health information flows across these areas. The CMIS has been piloted in four health facilities (Nhlango Health Centre, King Sobhuza II Public Health Unit, Siteki Public Health Unit, and Family Life Association of Swaziland clinic) and is currently being rolled out to 15 facilities with priority given to facilities where there are DREAMS AGYW activities in 2016.

CMIS will scale up nationally to 134 priority health facilities by 2017.

Duration:

2013 - 2017

Location:

Swaziland

Partners:

USAID

PEPFAR

MEASURE Evaluation

GKOS

IHM

Key Objectives:

- Technically support MoH, train all users of CMIS and IT support staff, and evaluate the roll-out of the SID's Client Management Information system (CMIS) in 134 priority health facilities.
- Sensitization of the health sector and public about CMIS and use of Health Unique Patient Identifier.
- Development of CMIS training materials, User manuals, SOPs and IEC materials.
- Develop a mobile phone application to enhance linkage of patients to care and improve patient adherence and retention in care.
- Operationalize the data quality Strategy by supporting the MOH to carry out routine data quality assessment (RDQAs) and three annual national DQAs and write-up three reports.
- Develop SOPs for the effective and sensitive management of patient level data, including protection, privacy, and security and safeguarding patient confidentiality.

